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Information Technology in Cardiff

IT Consultant - Hybrid - PARKER GROUP LIMITED

Information Technology

14 January 2026 • 10 views

IT Consultant - Hybrid
PARKER GROUP LIMITED
From £53k /yr

Company: PARKER GROUP LIMITED

Location: Hybrid (UK-based) + client sites as required

Salary: £53,000 per annum (full-time, permanent)

Working pattern: Monday–Friday (40 hours per week)

Start date: ASAP (subject to notice)

About us:

We provides technology-driven services to support organisations across the UK. We work with clients to improve IT operations, develop scalable software solutions, and deliver data-led and AI-enabled improvements that enhance efficiency, service delivery, and user

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Role Overview

We are seeking an IT Consultant to support the development, deployment, and improvement of software and AI-enabled solutions across our internal environment and client projects. This is a hybrid role, with flexibility to work remotely, attend our office as required, and travel to client locations when project delivery or technical support is needed.

You will contribute to software development tasks, data workflows, automation, system integration, and technical support for enterprise applications ensuring high-quality delivery, secure handling of data, and excellent client outcomes.

Key Responsibilities

- Design, develop and support software solutions and technical improvements aligned to business requirements.
- Assist with data preparation, validation, and transformation (cleaning, structuring, QA checks) for analytics and AI workflows.
- Support development and deployment of machine learning / AI-enabled solutions where applicable.
- Work with cloud-based tools and services across Azure/AWS/GCP to support scalable delivery.
- Support technical implementation of automation scripts and reporting tools (e.g., Excel automation, basic Python).
- Collaborate with stakeholders to understand technical requirements and translate them into deliverable tasks.
- Contribute to system documentation, technical guides, and handover notes for internal and client use.
- Support incident resolution and technical troubleshooting across enterprise systems when required.
- Follow best practices for data protection, access control, and secure handling of client information in line with UK GDPR.
- Attend client sites when required for project delivery, onboarding, troubleshooting, or stakeholder engagement.

Essential Skills & Experience

- Strong technical capability in software development / systems support within a professional environment.
- Experience supporting enterprise technologies such as:
 - Windows 10/11, Office 365 / Microsoft 365
 - Active Directory / Azure AD, MFA, user provisioning and access control
- Understanding of data workflows, including:
 - Data cleaning, validation, dataset QA, structured outputs (CSV/Excel/Sheets)
- Basic to intermediate skills in:
 - SQL (queries, data checks)

- Python (basic scripting/automation)
- Experience using ticketing or service tools such as ServiceNow, Jira, Zendesk, Freshdesk (advantage).
- Strong problem-solving skills, ability to manage priorities, and work to deadlines/SLA expectations.
- Confident communication skills and ability to work with both technical and non-technical stakeholders.

Desirable (Nice to Have)

- Exposure to AI/ML tools or frameworks such as TensorFlow, PyTorch, Hugging Face
- Understanding of MLOps concepts (versioning, CI/CD, monitoring)
- Experience working in a client-facing environment and delivering technical support or projects.

Qualifications

- Degree in a relevant discipline (e.g., Artificial Intelligence, Computer Science, Engineering, or related) or equivalent professional experience.
- Relevant certifications are an advantage (e.g., Google Data Analytics, Microsoft/Azure fundamentals).

What We Offer


- £53,000 annual salary
- Hybrid working with flexibility
- Exposure to varied client projects and modern technologies
- Supportive team culture and development opportunities
- Opportunity to work across software, data, and AI-enabled solutions

How to Apply

To apply, please submit your CV and a short cover note outlining your relevant experience and availability.

We are an equal opportunities employer. We welcome applications from all suitably qualified candidates.

Experience	Required
Languages	English – Advanced
Employment	Full-time
Schedule	Monday–Friday (9am to 6pm)
Salary	from £53,000 yearly

 **CF24, Cardiff**



IT Consultant

Cardiff

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We are a UK-based technology services company delivering software development, enterprise IT support, and data-driven solutions. We work hybrid and support client projects remotely and on-site when required.



Philip UDEH

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